

Ref #	Hits	Search Text	DBs	Time Stamp
1	S4 667	705/9.ccls.	US-PGPUB; USPAT	2005/02/17 14:40
2	S5 161	S4 and @py<"2001"	US-PGPUB; USPAT	2005/02/23 07:58
3	S1 3	("6,754,321" "6,721,288" "6,546,425").pn.	US-PGPUB; USPAT	2005/02/17 14:43
4	S2 5	("5943652", "6263315" "5897260" "6389132" "5920846").pn.	US-PGPUB; USPAT	2005/02/17 14:44
5	S8 70	("3914560" "3963876" "4017695" "4092718" "4132863" "4212069" "4277655" "4467148" "4670902" "4766606" "4799162" "4922514" "4937743" "4961218" "5052039" "5086462" "5099431" "5122929" "5177684" "5218635" "5241465" "5255181" "5255317" "5295065" "5325292" "5416833" "5491742" "5528660" "5588051" "5615121" "5640505" "5644619" "5687212" "5751802").PN. OR ("5920846" "5943652").URPN.	US-PGPUB; USPAT; USOCR	2005/02/17 14:48
6	S9 5	("5826236" "5850221" "5902352" "5943652").PN. OR ("6323882").URPN.	US-PGPUB; USPAT; USOCR	2005/02/17 14:57

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Ref #	Hits	Search Text	DBs	Time Stamp
7	S10 85	("1988634" "3186111" "3566370" "3615901" "3794982" "3810102" "3831608" "3910281" "3916909" "3931821" "3934226" "3957389" "3970408" "3970996" "3976253" "3980086" "4009719" "4037984" "4049002" "4096864" "4290114" "4315309" "4360345" "4450076" "4464122" "4488322" "4489387" "4525885" "4567318" "4583524" "4667292" "4731725" "4733354" "4737912" "4755868" "4764806" "4813013" "4839822" "4842394" "4858126" "4899758" "4920514" "4945476" "5018067" "5025374" "5029081" "5077666" "5084819" "5088037" "5090648" "5147186" "5208748" "5216603" "5243531" "5253164" "5255358" "5404292" "5412804" "5539869" "5583758" "5608898" "5640501" "5644778").PN. OR ("5850221").URPN.	US-PGPUB; USPAT; USOCR	2005/02/17 15:16
8	S11 13	S5 and dispatching	US-PGPUB; USPAT; USOCR	2005/02/17 15:16
9	S7 14	configurable adj rules adj engine	US-PGPUB; USPAT	2005/02/17 15:18
10	S6 114	S5 and (schedule scheduling reservation appointment booking reserving)	US-PGPUB; USPAT	2005/02/17 15:19
11	S12 196649	workforce (optimization schedule scheduling)	US-PGPUB; USPAT	2005/02/18 07:55

	Ref #	Hits	Search Text	DBs	Time Stamp
12	S13	25	workforce adj (optimization schedule scheduling)	US-PGPUB; USPAT	2005/02/18 07:55
13	S14	22	("5016170" "5093794" "5111391" "5182705" "5212791" "5325292" "5369570" "5408663" "5765139" "5765140" "5848403" "5911134" "5913201" "5953229" "5983195" "6032121" "6049776" "6067525" "6073109" "6088626").PN. OR ("6415259").URPN.	US-PGPUB; USPAT; USOCR	2005/02/18 08:19
14	S15	0	adaptiv.as.	US-PGPUB; USPAT; USOCR	2005/02/18 08:19
15	S16	0	timevisualizer	US-PGPUB; USPAT; USOCR	2005/02/22 16:38
16	S17	219050	shiftwork management	US-PGPUB; USPAT; USOCR	2005/02/18 08:29
17	S18	0	shiftwork adj management	US-PGPUB; USPAT; USOCR	2005/02/18 08:48
18	S19	0	clickservice	US-PGPUB; USPAT; USOCR	2005/02/18 08:48
19	S20	1	clickschedule	US-PGPUB; USPAT; USOCR	2005/02/18 09:04
20	S21	117	service adj chain	US-PGPUB; USPAT; USOCR	2005/02/18 09:04
21	S22	55	S21 and @py<"2001"	US-PGPUB; USPAT; USOCR	2005/02/18 09:05
22	S23	17	S21 and "705"/.cls.	US-PGPUB; USPAT; USOCR	2005/02/18 09:08
23	S24	0	iet.as.	US-PGPUB; USPAT; USOCR	2005/02/18 10:41

Ref #	Hits	Search Text	DBs	Time Stamp
24	S25 5	("4800029" "5064646" "5922656" "5972854" "6010988").pn.	US-PGPUB; USPAT; USOCR	2005/02/18 10:42
25	S26 142	ILOG	US-PGPUB; USPAT	2005/02/22 13:11
26	S30 32	(US-20010049619-\$ or US-20020010615-\$ or US-20020023157-\$ or US-20020065700-\$ or US-20020199182-\$ or US-20030115088-\$ or US-20040193472-\$).did. or (US-4092718-\$ or US-4922514-\$ or US-4937743-\$ or US-5093794-\$ or US-5111391-\$ or US-5212791-\$ or US-5241465-\$ or US-5325292-\$ or US-5467268-\$ or US-5615121-\$ or US-5623404-\$ or US-5701400-\$ or US-5848395-\$ or US-5913201-\$ or US-5920846-\$ or US-5943652-\$ or US-6047260-\$ or US-6278978-\$ or US-6323882-\$ or US-6380951-\$ or US-6415259-\$ or US-6442515-\$ or US-6578005-\$ or US-6810383-\$ or US-6823315-\$).did.	US-PGPUB; USPAT	2005/02/22 12:06
27	S35 739	(appointment reservation order) adj window	US-PGPUB; USPAT	2005/02/22 16:00
28	S36 21	appointment adj window	US-PGPUB; USPAT	2005/02/22 16:04
29	S37 5	("5467268" "5615121" "5737728" "5920846" "6278965").pn.	US-PGPUB; USPAT	2005/02/22 16:04
30	S38 18	order adj scheduling adj system	US-PGPUB; USPAT	2005/02/22 16:09

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	Ref #	Hits	Search Text	DBs	Time Stamp
31	S39	1	"5920846".pn.	US-PGPUB; USPAT	2005/02/22 16:09
32	S40	269	assign adj order	US-PGPUB; USPAT	2005/02/22 16:09
33	S41	77	S40 and @py<"2001"	US-PGPUB; USPAT	2005/02/22 16:11
34	S42	1746	705/8,9.ccls.	US-PGPUB; USPAT	2005/02/22 16:11
35	S43	345	S42 and (appointment reservation "time block")	US-PGPUB; USPAT	2005/02/22 16:12
36	S44	101	S43 and @py<"2002"	US-PGPUB; USPAT	2005/02/22 16:12
37	S45	73	S43 and @py<"2001"	US-PGPUB; USPAT	2005/02/22 16:12
38	S46	73	("4769796" "4866611" "4881179" "4977520" "5113380").PN. OR ("5519606").URPN.	US-PGPUB; USPAT; USOCR	2005/02/22 16:14
39	S47	26	("4428065" "4710762" "4807155" "4823303" "4937743" "5016170" "5023851" "5025382" "5111391" "5196838" "5208588" "5323314" "5334997" "5365360" "5375199" "5428736" "5440681" "5500938" "5519606" "5519828").PN. OR ("5860067").URPN.	US-PGPUB; USPAT; USOCR	2005/02/22 16:23
40	S48	465	reservation.ti.	US-PGPUB; USPAT; USOCR	2005/02/22 16:23
41	S49	113	S48 and "705"/.ccls.	US-PGPUB; USPAT; USOCR	2005/02/22 16:25

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	Ref #	Hits	Search Text	DBs	Time Stamp
SCAN	42	S50 33	(appointment.ti.) and "705"/.ccls.	US-PGPUB; USPAT; USOCR	2005/02/22 16:25
	43	S51 2	("2001/0049619").URPN.	USPAT	2005/02/22 16:26
	44	S52 1	("2002/0035493" "2002/0035521").URPN.	USPAT	2005/02/22 16:29
	45	S53 0	("2004/0193458").URPN.	USPAT	2005/02/22 16:32
	46	S54 2	time adj visualizer	US-PGPUB; USPAT; USOCR	2005/02/22 16:38
	47	S55 15592	time adj window	US-PGPUB; USPAT; USOCR	2005/02/22 16:38
SCAN	48	S56 146	S55 and @py<"2002" and "705"/.ccls.	US-PGPUB; USPAT; USOCR	2005/02/22 16:39
	49	S57 4	S56 and (GUI)	US-PGPUB; USPAT; USOCR	2005/02/22 16:39
	50	S58 125	S35 and GUI	US-PGPUB; USPAT; USOCR	2005/02/22 16:43
	51	S59 10371	((reservation appointment order) and (window timeframe (time adj block) (time adj slot)).ti.	US-PGPUB; USPAT; USOCR	2005/02/22 16:44
SCAN	52	S60 14	((reservation appointment order) and (window timeframe (time adj block) (time adj slot)).ti.	US-PGPUB; USPAT; USOCR	2005/02/22 16:44
	53	S61 1	"20050027580".pn.	US-PGPUB; USPAT	2005/02/23 07:33
	54	S62 207	defragment	US-PGPUB; USPAT	2005/02/23 07:33
SCAN	55	S63 56	S62 and @py<"2001"	US-PGPUB; USPAT	2005/02/23 07:41

	Ref #	Hits	Search Text	DBs	Time Stamp
56	S64	0	(de-fragment defragment).ti.	US-PGPUB; USPAT	2005/02/23 07:53
57	S65	64	disk adj fragmentation	US-PGPUB; USPAT	2005/02/23 07:53
58	S66	668	705/9.ccls.	US-PGPUB; USPAT	2005/02/23 07:58
59	S67	161	S66 and @py<"2001"	US-PGPUB; USPAT	2005/02/23 07:58
60	S68	47	S67 and (reservation appointment time adj slot)	US-PGPUB; USPAT	2005/02/23 07:58
61	S69	14	("5323314" "5634100" "5761646" "5832448" "5842173" "5842175").PN. OR ("5970466").URPN.	US-PGPUB; USPAT; USOCR	2005/02/23 08:02
62	S70	9	("5050077" "5124912" "5570109" "5664063" "5774867" "5778346" "5845257" "5867822" "5893073").PN.	US-PGPUB; USPAT; USOCR	2005/02/23 08:03
63	S71	40	("4769796" "4866611" "4881179" "4977520" "5113380" "5519606").PN. OR ("5778346").URPN.	US-PGPUB; USPAT; USOCR	2005/02/23 08:13
64	S72	31999	time adj slot	US-PGPUB; USPAT; USOCR	2005/02/23 08:13
65	S73	33401	S72 and @py<"2001" and "705"/.ccls. (reservation appointment time adj window)	US-PGPUB; USPAT; USOCR	2005/02/23 08:14
66	S74	13	S72 and @py<"2001" and "705"/.ccls. and (reservation appointment time adj window)	US-PGPUB; USPAT; USOCR	2005/02/23 08:14
67	S75	18	("5006983" "5459656" "5467268").PN. OR ("5615121").URPN.	US-PGPUB; USPAT; USOCR	2005/02/23 08:14

Ref #	Hits	Search Text	Dbs	Time Stamp
68	S76 11	("5006983" "5325156" "5467268" "551112" "5615121" "5623404" "5638427" "5640505" "5692030" "5737728" "5798950").PN. OR ("6370231").URPN.	US-PGPUB; USPAT; USOCR	2005/02/23 08:15
69	S77 11	("4298793" "5006983" "5541835").PN. OR ("5978770").URPN.	US-PGPUB; USPAT; USOCR	2005/02/23 08:16
70	S78 42	(US-20010049619-\$ or US-20020010610-\$ or US-20020010615-\$ or US-20020019755-\$ or US-20020023157-\$ or US-20020035493-\$ or US-20020065700-\$ or US-20020199182-\$ or US-20030115088-\$ or US-20040193472-\$).did. or (US-4092718-\$ or US-4922514-\$ or US-4937743-\$ or US-5093794-\$ or US-5111391-\$ or US-5212791-\$ or US-5241465-\$ or US-5325292-\$ or US-5467268-\$ or US-5519606-\$ or US-5615121-\$ or US-5623404-\$ or US-5701400-\$ or US-5848395-\$ or US-5860067-\$ or US-5913201-\$ or US-5920846-\$ or US-5943652-\$ or US-5960406-\$ or US-5963913-\$ or US-5970466-\$ or US-6047260-\$ or US-6278978-\$ or US-6323882-\$ or US-6380951-\$ or US-6415259-\$).did. or (US-6442515-\$ or US-6578005-\$ or US-6810383-\$ or US-6823315-\$ or US-5899979-\$ or US-6370231-\$).did.	US-PGPUB; USPAT	2005/02/23 09:05

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	Ref #	Hits	Search Text	DBs	Time Stamp
71	S79	2	S78 and swap	US-PGPUB; USPAT	2005/02/23 09:06
72	S80	6	("4852001" "5111391" "5164897" "5182705" "5325292" "5408663").PN. OR ("6823315").URPN.	US-PGPUB; USPAT; USOCR	2005/02/23 09:07
73	S81	41	("4510351" "4700295" "5053970" "5111391").PN. OR ("5325292").URPN.	US-PGPUB; USPAT; USOCR	2005/02/23 09:11
74	S82	28	("44443863" "4937743" "5099431" "5133075" "5241465" "5325292" "5420968" "5442735" "5446838" "5467268").PN. OR ("5590269").URPN.	US-PGPUB; USPAT; USOCR	2005/02/23 09:16

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	Document ID	Issue Date	Title	Current OR
1	US 4092718 A	19780530	Computerized dispatching system	701/117
2	US 4922514 A	19900501	Method and apparatus for dispatching services	379/29.01
3	US 4937743 A	19900626	Method and system for scheduling, monitoring and dynamically managing resources	705/8
4	US 5093794 A	19920303	Job scheduling system	700/1100
5	US 5111391 A	19920505	System and method for making staff schedules as a function of available resources as well as employee skill level, availability and priority	705/9
6	US 5212791 A	19930518	Dynamic scheduling	705/29
7	US 5241465 A	19930831	Method for determining optimum schedule in computer-aided scheduling system	705/8
8	US 5325292 A	19940628	Tour/schedule generation for a force management system	705/9
9	US 5467268 A	19951114	Method for resource assignment and scheduling	705/9
10	US 5519606 A	19960521	System and methods for appointment reconciliation	705/9
11	US 5590269 A	19961231	Resource assignment system providing mixed-initiative user interface updates	705/9

	Inventor
1	Wendt; Hans J.
2	Bergeron; Lawrence E. et al.
3	Rassman; William R. et al.
4	Howie; George R. et al.
5	Fields; Randall K. et al.
6	Damian; Richard G. et al.
7	Oba; Michiko et al.
8	Crockett; Gary B.
9	Sisley; Elizabeth M. et al.
10	Frid-Nielsen; Martin et al.
11	Kruse; John M. et al.

	Document ID	Issue Date	Title	Current OR
12	US 5615121 A	19970325	System and method for scheduling service providers to perform customer service requests	705/9
13	US 5623404 A	19970422	System and method for producing schedules of resource requests having uncertain durations	705/9
14	US 5701400 A	19971223	Method and apparatus for applying if-then-else rules to data sets in a relational data base and generating from the results of application of said rules a database of diagnostics linked to said data sets to aid executive analysis of financial data	706/45
15	US 5848395 A	19981208	Appointment booking and scheduling system	705/9
16	US 5860067 A	19990112	User interface scheduling system with time segment creation and selection	705/9
17	US 5899979 A	19990504	Method and system for automatically integrating scheduled work items onto an electronic calendar	705/9
18	US 5913201 A	19990615	Method and apparatus for assigning a plurality of work projects	705/9

	Inventor
12	Babayev; Djangir A. et al.
13	Collins; John E. et al.
14	Amado; Carlos Armando
15	Edgar; James William Hardie et al.
16	Onda; Kiyosumi et al.
17	Miller; David Robert et al.
18	Kocur; George A.

	Document ID	Issue Date	Title	Current OR
19	US 5920846 A	19990706	Method and system for processing a service request relating to installation, maintenance or repair of telecommunications services provided to a customer premises	705/7
20	US 5943652 A	19990824	Resource assignment and scheduling system	705/9
21	US 5960406 A	19990928	Scheduling system for use between users on the web	705/9
22	US 5963913 A	19991005	System and method for scheduling an event subject to the availability of requested participants	705/9
23	US 5970466 A	19991019	Graphical computer system and method for appointment scheduling	705/8
24	US 6047260 A	20000404	Intelligent planning and calendaring system with cueing feature and floating tasks	705/9
25	US 6278978 B1	20010821	Agent scheduling system and method having improved post-processing step	705/9
26	US 6323882 B1	20011127	Method and systems for a graphical real time flow task scheduler	715/744
27	US 6370231 B1	20020409	Method and system for calculating the estimated time of arrival of a service technician	379/32.01

	Inventor
19	Storch; Joan A. et al.
20	Sisley; Elizabeth M. et al.
21	Rasansky; Richard A. et al.
22	Henneuse; Nicole et al.
23	Detjen; Ronald A. et al.
24	Levinson; Richard J.
25	Andre; David et al.
26	Jerome; David H. et al.
27	Hice; Janice Paris

	Document ID	Issue Date	Title	Current OR
28	US 6380951 B1	20020430	Prepress workflow method and program	715/736
29	US 6415259 B1	20020702	Automatic work progress tracking and optimizing engine for a telecommunications customer care and billing system	705/8
30	US 6442515 B1	20020827	Process model generation independent of application mode	703/22
31	US 6578005 B1	20030610	Method and apparatus for resource allocation when schedule changes are incorporated in real time	705/8
32	US 6587831 B1	20030701	System and method for online scheduling and shift management	705/8
33	US 6810383 B1	20041026	Automated task management and evaluation	705/9
34	US 6823315 B1	20041123	Dynamic workforce scheduler	705/9
35	US 20010049619 A1	20011206	METHOD AND SYSTEM FOR ALLOCATING SPECIFIC APPOINTMENT TIME WINDOWS IN A SERVICE INDUSTRY	705/9
36	US 20020010610 A1	20020124	Order scheduling system and method for scheduling appointments over multiple days	705/8
37	US 20020010615 A1	20020124	Methods and systems for scheduling complex work orders for a workforce of mobile service technicians	705/9

	Inventor
28	Petchenquine; Andri P. et al.
29	Wolfinger; Chase et al.
30	Varma; Gadiraju et al.
31	Lesaint; David et al.
32	O'Brien; Kenneth
33	Loveland; James B.
34	Bucci; Mark E. et al.
35	POWELL, G. EDWARD et al.
36	Jacobs, Simon et al.
37	Jacobs, Simon

	Document ID	Issue Date	Title	Current OR
38	US 20020019755 A1	20020214	System and method for scheduling beauty salon appointments	705/5
39	US 20020023157 A1	20020221	Systems and methods for enhancing connectivity	709/227
40	US 20020035493 A1	20020321	Method and system for coordinating appointments	705/5
41	US 20020065700 A1	20020530	METHOD AND SYSTEM FOR ALLOCATING PERSONNEL AND RESOURCES TO EFFICIENTLY COMPLETE DIVERSE WORK ASSIGNMENTS	705/9
42	US 20020199182 A1	20021226	Method and apparatus providing convergent solution to end-to end, adaptive business application management	725/1
43	US 20030115088 A1	20030619	System and method of routing, scheduling, and monitoring a workforce	705/7
44	US 20040193472 A1	20040930	Systems, methods and computer program products for generating at least one shift schedule	705/9

	Inventor
38	Kagami, Itsuo
39	Lo, Edward et al.
40	Mozayeny, Bahram et al.
41	POWELL, G. EDWARD et al.
42	Whitehead, Susan
43	Thompson, John
44	Ramakrishnan, Vishwamitra S. et al.